



Uninterested	Reactive	Rule-oriented	Proactive	Value-creating
Relate dialogue cards to the 5 levels •••	Which	card fits to which level?		
Discuss own examples and relate them to the levels	What I experie How do	kind of behavior do we nce in our day to day work? we rate this behavior?		

Develop some initial ideas for resolution .....

What can we do ...

.. to reduce uninterested and reactive behavior

... to achieve a solid level 3 (rule-oriented)

... to foster proactive and value-creating behavior

